

2025

# HALF-YEAR RESULTS

**PRESENTATION** 

14 February 2025



# AGENDA

**01** Results Highlights

**02** Group Financial Results 03 Cluster Review

**04** Deep Dive: Healthcare

**05** Outlook

06 Q&A

# 01 Results Highlights

Half-year ended 31 December 2024

# **Group Highlights**

Group revenue increased by 6%

Continued growth in Textile, Finance and Healthcare

Good momentum on share price



# **Group Highlights – First Half – 2025 Financial Year**

**Key KPIs** 



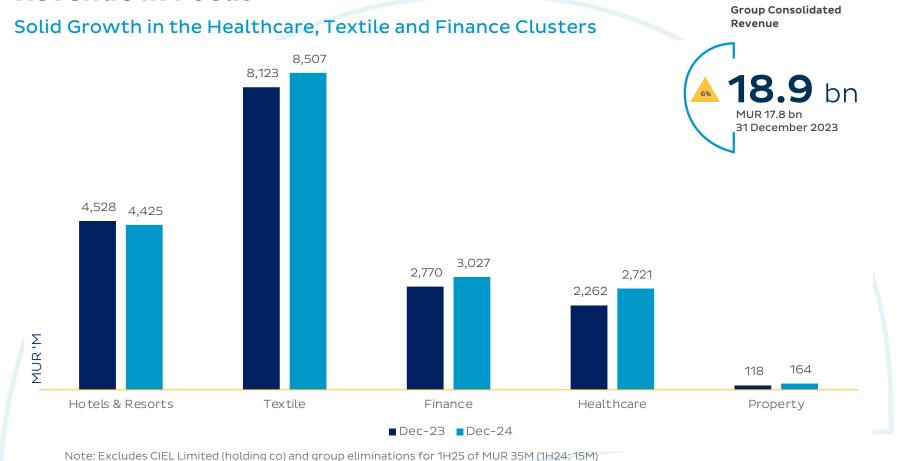
\*Earnings Before Interest, Taxation, Depreciation, Amortisation and Expected Credit Losses

# 02 Group Financial Results

Half-year ended 31 December 2024



# **Revenue in Focus**

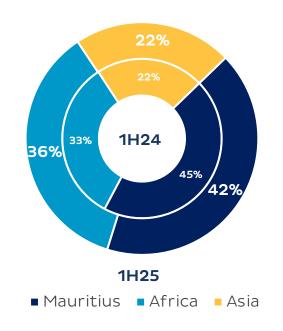


SIX MONTHS ENDED 31 DECEMBER 2024

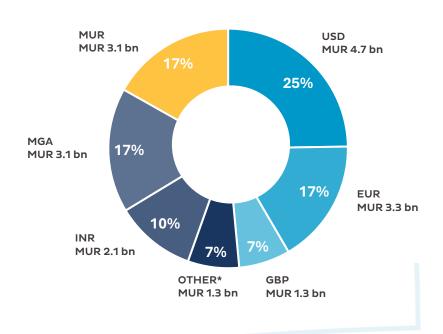
# **Revenue in Focus**

#### Generate Half of Revenue in Hard Currencies

#### Where We Generate Revenue



#### Revenue Currency Mix

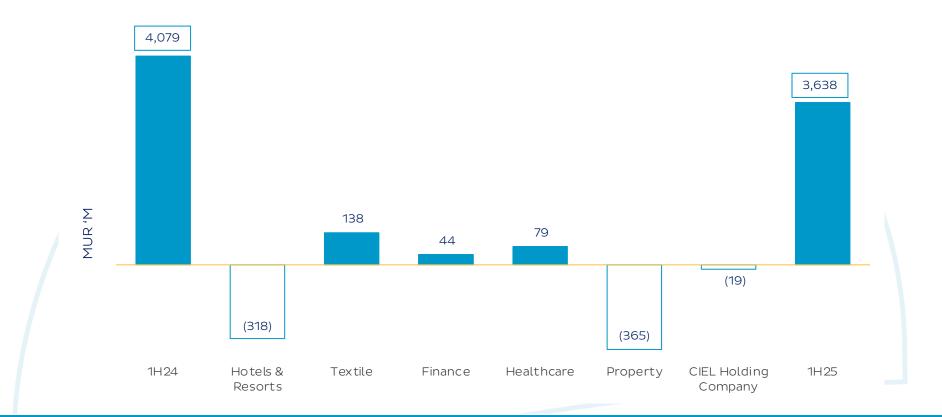


\*Other includes ZAR and UGX



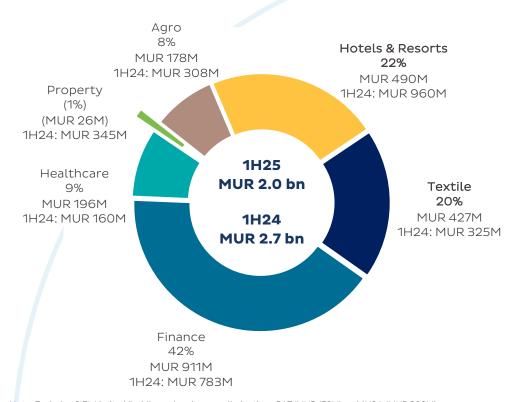
# **EBITDA**

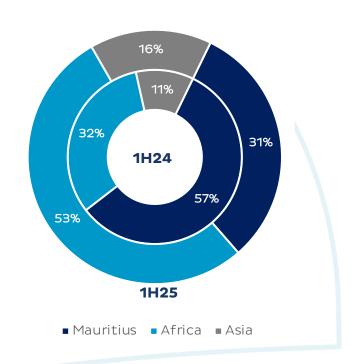
## EBITDA Reflects Rising Wage Pressures in Mauritius



# **Earnings**

# Contribution to Profit after Tax by Cluster and Region

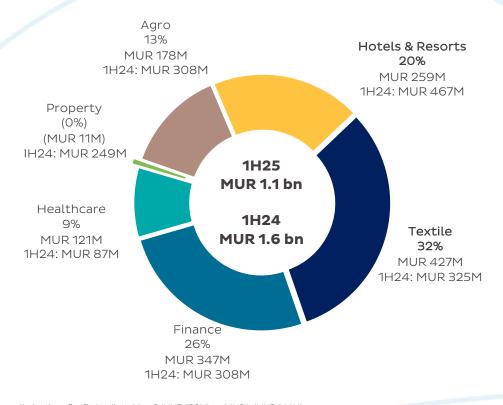




Note: Excludes CIEL Limited (holding co) and group eliminations PAT (MUR 178M) and 1H24: (MUR 308M)

## **Returns to our Shareholders**

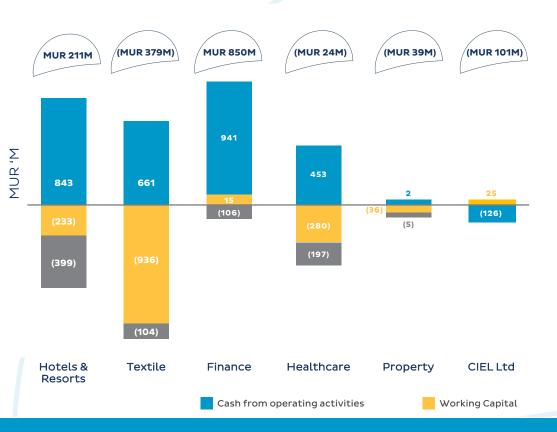
#### Cluster Contribution to Profit Attributable

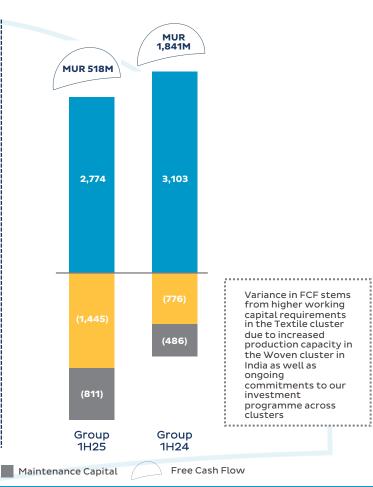


 $Note: Excludes CIEL\ Limited\ (holding\ co)\ and\ group\ eliminations\ Profit\ Attributable\ of\ (MUR\ 180M)\ and\ 1H24:\ (MUR\ 144M)\ Antributable\ of\ (MUR\ 180M)\ and\ (MUR\ 144M)\ Antributable\ of\ (MUR\ 180M)\ antribut$ 

# **CIEL Group Free Cash Flow**

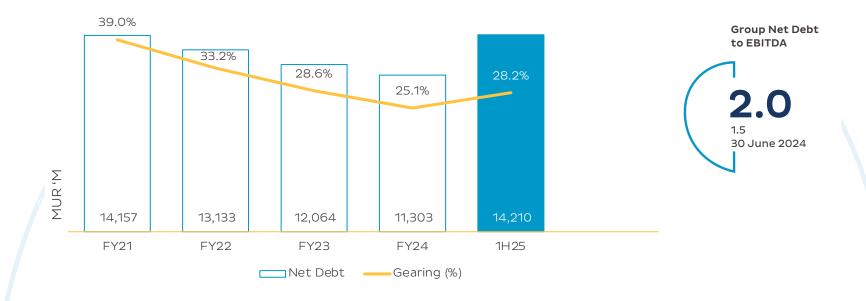
Solid Cash Generation Supports CAPEX & Working Capital Requirements





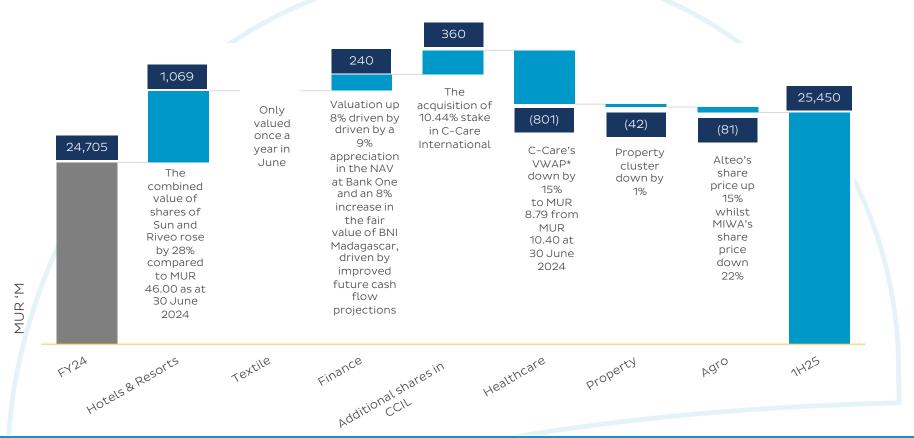
# **Financial Structure**

Increase Driven by Acquisitions and Investment Programme



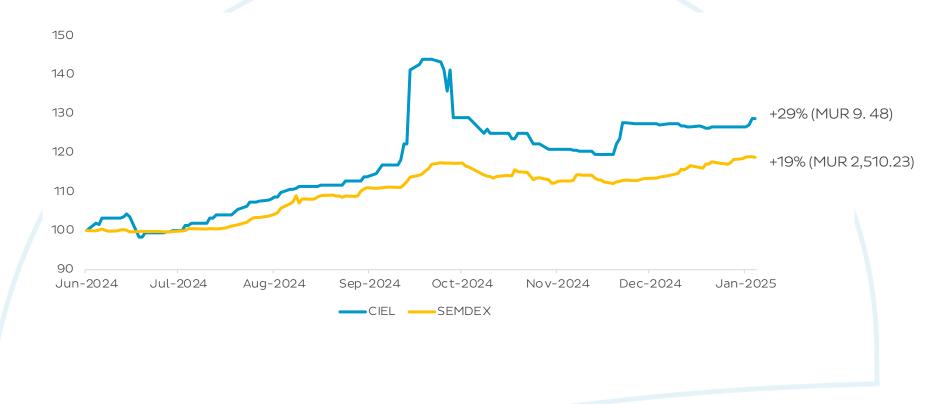
## **CIEL Portfolio**

### Overall Valuation of the Portfolio Increased by 3%



# **Share price**

Outperformance Led to a 29% Increase to 31 January 2025



# 03 Cluster Overview



# Hotels & Resorts

**SUNLIFE** 

SUGAR BEACH LA PIROGUE LONG BEACH AMBRE

#### **RIVEO**

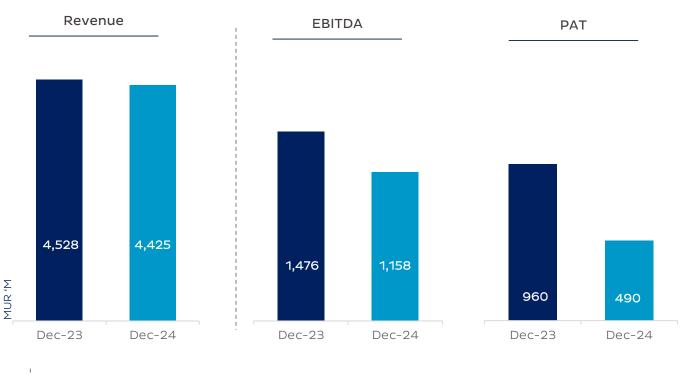
FOUR SEASONS MAURITIUS AT ANAHITA SHANGRI-LA LE TOUESSROK RESORT & SPA LOISIRS DES ILES

**ANAHITA RESIDENCES & VILLAS** 



# **Hotels & Resorts**

Sunlife Maintains Revenue Growth, While Staff Costs and Hotel Closures Weigh on Margins

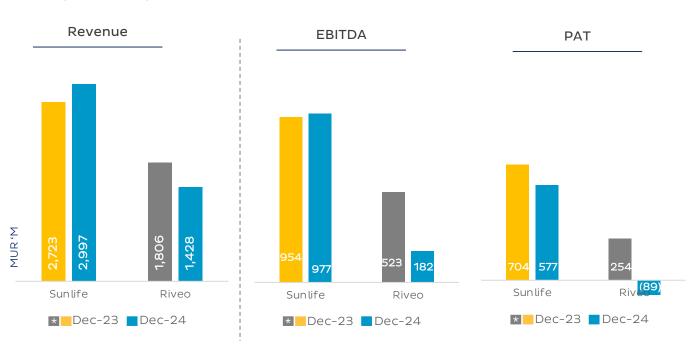




Line indicates different scales

# **Sunlife and Riveo**

Sunlife Maintains Revenue Growth, While Staff Costs and Hotel Closures Weigh on Margins





Line indicates different scales 

CIEL Proforma

### **Hotels & Resorts**

#### Market Dynamics

- Emerging business models and opportunities due to changing travellers' expectations - longer stays and lifestyle play, eco tourism, responsible travelling and wellness experiences
- Diverse markets: Mauritius' diverse tourist base, with approximately 59% of arrivals from Europe, strengthens the hospitality sector's resilience against market downturns
- Tourist arrivals continue: For the 2024 calendar year tourist arrivals increased by 6.7% and tourist earnings up 8.8%. France remained the leading source market



#### Focus Areas for 2025

- Manage the Sunlife and Riveo split to ensure sustained shareholder value
- Mitigate inflationary pressures and wage increases through productivity measures, energy efficiency, and incremental revenue streams to safeguard profitability
- Accelerate property development projects
- Advance the "Come Alive" guest experience and Wellness offering, strengthen digitalization efforts with a new CRM system for personalised services
- Integrate sustainability initiatives, particularly in marine conservation and eco-tourism

Source: Association of Hoteliers and Restaurants in Mauritius (AHRIM)

SIX MONTHS ENDED 31 DECEMBER 2024

# Textile

WOVEN

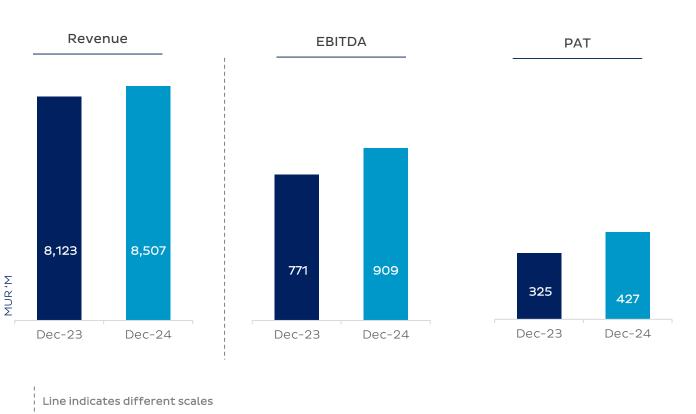
KNITS

KNITWEAR



# **Textile**

### Stronger Demand and Efficiency Gains Drive Textile Performance





## **Textile**

#### **Market Dynamics**

- Shift in Global Sourcing Patterns: India is capitalising on this shift by enhancing its textile and garment industry through financial support, tariff reductions on key inputs, and incentives for local production
- India's textile industry is one of the largest in the world, with significant growth prospects
- African Growth and Opportunity Act (AGOA): a cornerstone of U.S.-Africa trade relations, is set to expire in September 2025. To date, no decision on its renewal has been made
- Sustainability and Ethical Production: There is a rising global demand for sustainable and ethically produced textiles

#### Focus Areas for 2025

- Operational Performance & Growth: Drive efficiency, capitalise on growth opportunities in India, and turn around the Knits Cluster to achieve profitability by FY26
- Digital & Sustainability Initiatives: Enhance automation, achieve 60% renewable energy by 2025, and deploy the Trustrace platform for improved traceability
- Invest in Talent & Inclusion: Foster talent growth, retention, and employability while ensuring at least 5% of the workforce comprises Persons with Disabilities (PWDs)

Source: World Trade Organisation, McKinsey's FashionScope, Statista, MCB Capital Markets

SIX MONTHS ENDED 31 DECEMBER 2024

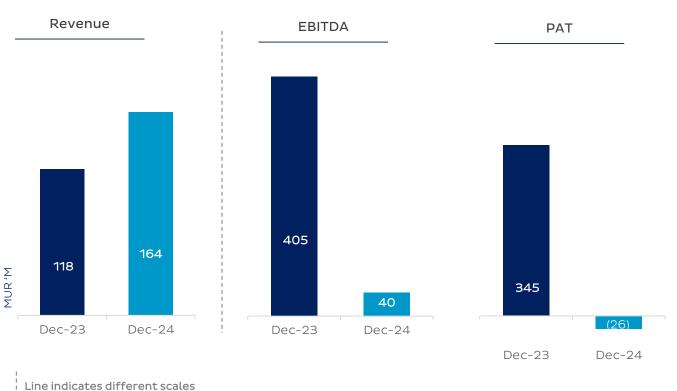
# Property

EVOLIS
FERNEY
CIEL PROPERTIES DEVELOPMENT



# **Property**

Property Portfolio Gains Momentum with Farm Living and Infrastructure Underway





# **Property**

#### Market Dynamics

- High demand for warehousing in the market
- Over the past 10 to 15 years, there has been a notable migration of firms from Port Louis to business parks. This trend reflects a preference for modern facilities and strategic locations
- The Mauritian real estate market is thriving, with foreign demand
- Buyers are increasingly drawn to properties that integrate ecofriendly features like renewable energy systems and smart home technologies, reflecting a futurefocused approach to real estate



#### Focus Areas for 2025

- Evolis is driving long-term value through strategic acquisitions, building regeneration, and a new digital app to enhance customer experience and operational efficiency
- New warehousing acquisition in the north to bring in revenue from Q3
- Evolis Properties will continue to expand its portfolio through strategic building regeneration, exploration of greenfield projects on available land, and potential acquisitions
- Ferney is focussing on Farm Living development and the phase 1 of infrastructure works
- Continue Farm Living Phase 2 sales: Approx 80% of plots have been sold
- Luxury residences concept finalisation
- The eco-tourism offerings will be diversified with the launch of three new bubble lodges at Falaise Rouge

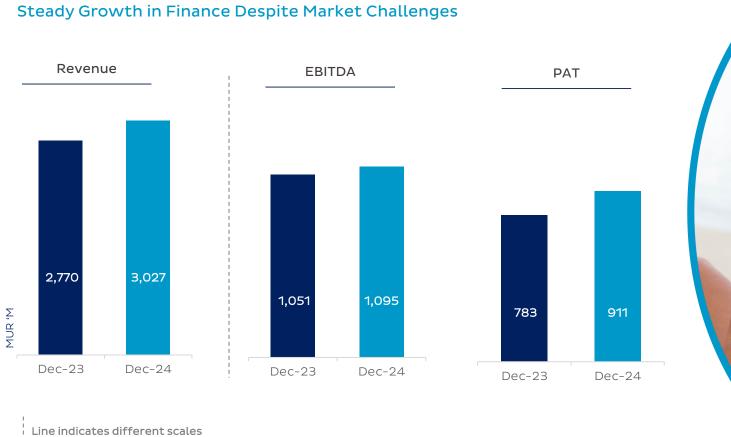
Source: Knight Frank, The Intelligence Lab, Henley Global

# Finance

BANK ONE
BNI MADAGASCAR
MITCO



# **Finance**





Ciel

## **Finance**

#### Market Dynamics

- Madagascar's banking sector will sustain its pace of growth (13% CAGR in the last four years) and will gradually close the banking penetration gap with Sub Saharan Africa
- Major global banks de risking African markets
- Market opportunities for Data Analytics & Fintech across regions, especially Africa



#### Focus Areas for 2025

- BNI Madagascar: Accelerate execution of digital roadmaps across customer journeys, operational efficiency, and risk management
- Bank One: Embed an operating model ensuring an improved client experience with an enhanced risk management
- MITCO: Drive automation and AI adoption concurrently to identifying strategic alliances for enhancing the client experience as well as the client value proposition
- CIEL Finance Strategic Growth & Synergies: Strengthen investment opportunities in Fintech while enhancing synergies within the existing portfolio

Source: Africa's Development Dynamics: Digital Transformation for Quality Jobs, MCB Capital Markets

SIX MONTHS ENDED 31 DECEMBER 2024

# Agro

ALTEO LIMITED
MIWA SUGAR LIMITED



# **Agro**

#### Profitability Impacted by Lower Sugar Prices and Production Constraints





# Agro

#### **Market Dynamics**

- Sugar price is stablising from previous highs
- More demand for added-value specialty sugars like Demarera and Muscovado
- Mauritian sugar companies are shifting their focus towards the real estate sector to capitalise on its dynamic growth and evolving opportunities
- The medium-term outlook for the agribusiness sector in Kenya remains positive, supported by government fertilizer subsidy programs to outgrowers and intention to lease parastatal sugar mills
- The Tanzanian sugar sector, in particular, is poised for medium-term growth, driven by government infrastructure development and increasing domestic demand though currently imported sugar has flood the market leading to lower sugar prices

#### Focus Areas for 2025

- In Mauritius: Alteo Agri to maintain stable production levels while prioritising specialty sugars in the next crop cycle to enhance value and secure long-term market positioning amid stable pricing conditions
- In Mauritius: Alteo Property to continue robust agricultural land sales and the launch of infrastructure works at Anahita Beau Champ
- In Tanzania: leverage strong sugar inventory from robust first-half production
- In Kenya: Enhance cane availability as maturity levels improve while capitalising on stable sugar prices amid tightening supply and favourable global market conditions

Source: Mauritius Sugar Syndicate, MCB Capital Markets

SIX MONTHS ENDED 31 DECEMBER 2024

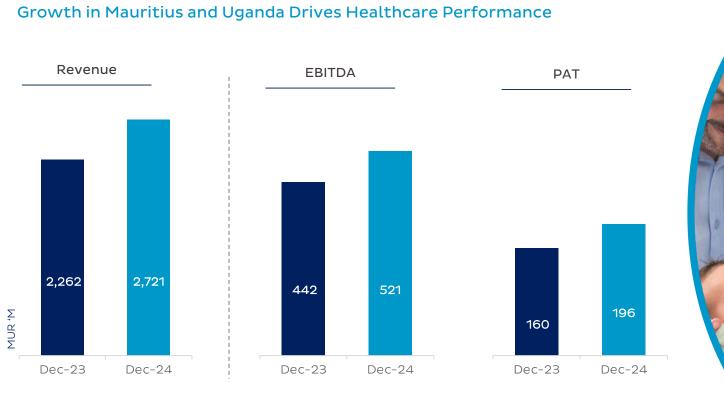
# Healthcare

C-CARE MAURITIUS

**C-CARE INTERNATIONAL** 



# **Healthcare**





Line indicates different scales

## Healthcare

#### **Market Dynamics**

- Rapid Growth in East Africa: Driven by a burgeoning middle class, increased healthcare demands, and substantial infrastructural investments from both governments and international organisations
- Emergence of Health Tech Innovations: The region is becoming a hub for disruptive healthcare innovations, leveraging emerging technologies to enhance healthcare delivery
- Growth in Hospital Sector: The hospital market in Eastern Africa is anticipated to grow by 5.41% between 2025 and 2029, reaching a market volume of approximately \$11.42 billion by 2029



#### Focus Areas for 2025

- Exploring expansion opportunities in East Africa through C-Care International
- Mauritius:
  - Additional rooms: To hospitals and medical centres in Mauritius
  - C-Lab: Opening of new collection centres and medical centres in Mauritius
  - C-Pharma: Launch of click-and-collect services in Mauritius
- Uganda: Upgrade equipment in hospital and additional rooms at clinics
- Madagascar: Opening of a C-Care Medical Centre in Antananarivo, with international desk

Source: Medic East Africa and Medlab East Africa, 2024 Outlook, Statista

SIX MONTHS ENDED 31 DECEMBER 2024



Half-year ended 31 December 2024



## FY 25 - Half-Year

#### Results



# **C-Care Group**

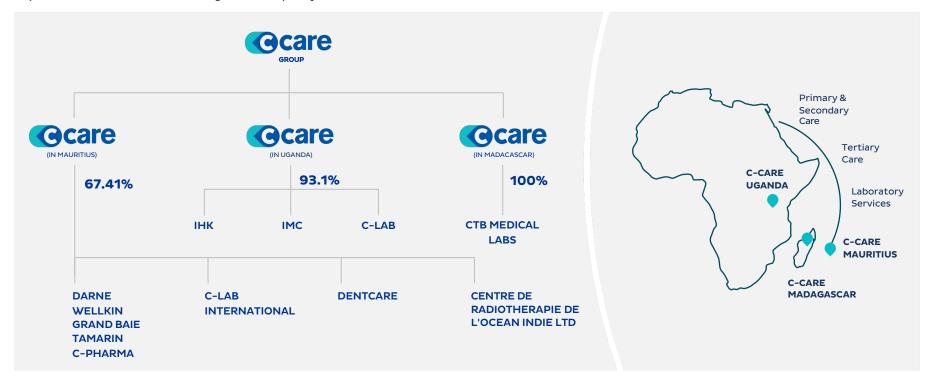
#### Financials Ratios





#### C-Care (International) Ltd

C-Care (International) also known as C-Care Group, owns, operates and manages assets in the healthcare sector in Mauritius, Uganda and Madagascar, with the objective to cater to the increasing need for quality healthcare in the East African market.



# **C-Care's Journey**

#### **Building a Group**

2018 1953 2009 2015 2017 2019 2021 2022 2024 2023 2025 **G**care DARNE WELLKIN **G**care GROUP **G**lab **Glab** Synergies was founded Fortis Clinique International Apollo between labs at under the Cof C-Care C-Care Bramwell Care brand Kenva Darné and Wellkin launch of C-Lab become with 1 hospital to now across Mauritius Care Tamatave rebranded as & Uganda, Wellkin create C-Lab Madagascar in ACCREDITED AND CERTIFICATED BY CHKS Opening of C-Care Tamarin at District One Opening Darné & Baie dentcare Dentcare certificate acquisition

#### **C-Care**

#### **Group Key Figures**



Countries (Mauritius, Uganda & Madagascar)



**≈40,000** 

Admissions yearly





508
Active beds



24
Primary Care
Clinics



≈**900,000** 

**OPD Consultaions** 



Medical Laboratories
(4 in Mauritius, 22 in Uganda & 3 in Madagascar)



**≈74,000** 

Emergency cases handled yearly



55
Collection Centres

(29 in Mauritius, 22 in Uganda & 4 in Madagascar)



2,700

**Employees** (Approx) (2,100 in Mauritius, 553 in Uganda & 53 in Madagascar)

#### Facilities in Mauritius



















Ciel

#### Facilities in Uganda

#### Uganda



C-Care IMC within the same vicinity have been consolidated under a single pin on the map to enhance readability.





















#### Facilities in Madagascar







- Acquisition of CTB Laboratories in January 2024
- Opening of C-Care Medical Center in January 2025
- Full rebranding of our activities in C-Care & C-Lab in January 2025

# **Leading the Way**

**Excellence at Core** 



# **OUR VISION**

# TO BE THE MOSTED TRUSTED HEALTHCARE PARTNER IN THE REGION

- Culture & Values: across our different units
- Best Clinical Teams: Talent Management, Nursing Schools & Continuous Education
- Data Driven Company: BI team and systems infrastructure
- Digital: Patients & Doctor App, Specialised software (Radiology, Operating Theater etc)
- Replicability: Centralised Processes and Management infrastructure: Book
   of Standards and Excellence Awards

### **Achievements**

#### For Sustainable Growth



# We are ready for the next phase of our growth journey following more than USD 52M invested over past 3 years:

- International accreditation: CHKS Certification Obtained
- New C-Care Cancer Center in Floreal: Mauritius
- New C-Care Grand-Baie Clinic: Mauritius
- New C-Care Clinic in Tamarin: Mauritius
- C-Care Darne revamping: New Maternity, New level 4, New level 2, The House, New ER
- C-Care IHK (Uganda) revamping
- Dentcare acquisition and Dentcare launch in Uganda
- New technologies introduced: MRI CT scan 2 Hybrid Cathlab, first of its kind in Mauritius
- New MRI and CT scans in Uganda
- Ambulatory strategy with semi-private beds added in all our units
- C-Care App in Mauritius: for our patients and soon for our Doctors
- C-Care office opened in Kenya
- C-Care launch in Madagascar: 1 Medical center and 3 Medical Laboratories New Hospitals in Uganda (Mukono and Mbale)
- Added bed inventories:
  - + 91 beds between FY22 and FY24
  - + 74 beds planned for FY 25

# **Delivering New Projects**











C-Care IHK







**C-Care Tamarin** 

**C-Care Cancer Centre** 

The Pre-Admission Counselling Services







The last audit of CHKS at C-Care

# **Delivering New Projects**







Serenity rooms at C-Care Wellkin: planned for this financial year









Dentcare in Uganda









**Dentcare in Mauritius** 

Semi-private rooms at C-Care Wellkin

# **Delivering New Projects**







C-Care on the road in Uganda









C-Care Anatanarivo

## **What's Next**

Growth & Efficiency

Continue our
Growth journey
in the East
African Region:

- Uganda
- Kenya and surrounding countries

# Operational Excellence:

- Quality
- Efficiency
- Digitalisation

International Medical Hub:

 Position C-Care as the regional preferred choice

# 05 Outlook



# **Looking Ahead**

#### **Core Business**

- Continue to narrow discount to NAV
- Hotels & Resorts: Strengthening operational focus on Sunlife and Riveo to drive sustained growth and value
- Textile: Maximising the potential of Indian operations to drive growth and stakeholder value
- Finance: Unlocking Bank One's full potential for optimised performance and growth
- Healthcare: Advancing Operational Excellence to enhance efficiency and patient outcomes
- Property: Leveraging non-core asset regeneration in Mauritius to unlock value.

#### **Adjacency Growth**

- Healthcare: Implementation of East African growth strategy including further market across the region and expanded operations in Uganda
- Hotels & Resorts: Unlock more value through Riveo and real estate developments
- Property: Ferney development

#### **New Frontier Growth**

- Finance: New revenue streams through digitalised products and Fintech collaborations
- Manufacturing: Pursuing high-margin, value-added business by applying our manufacturing expertise



# Thank You